

ADAM DECHAMP
Email: adamdechamp@gmail.com
Phone: (902) 789-9160

PROFESSIONAL SUMMARY

Applied Computer Science graduate with a diverse background in project management, security, and technical operations. Experienced in leveraging leadership, discipline, and problem-solving skills developed through the Canadian Armed Forces and prior customer service roles to drive service excellence and operational efficiency. Adept at coding, robotics, and project execution, with proven ability to lead diverse teams and deliver results in fast paced, high stake settings.

EDUCATION

Dalhousie University, Halifax, Nova Scotia

Bachelor of Applied Computer Science (BACS), Oct 2024p

Courses included: Social, Ethical and Professional Issues in Computer Sciences, Principles of Programming Languages, Designing User Interfaces, Human Computer Interactions, Data Science, Privacy and Access for the IT profession, Management Information Systems, etc.

PROJECTS/ACADEMIC PROJECTS

Dalhousie Academic Contract, Halifax, Nova Scotia

Development Director for the Board of Indigenous Education, Jan 2023 - June 2023

- Directed end-to-end development operations for the Board of Indigenous Education project, leading two cross-functional programming teams.
- Engaged directly with clients to assess requirements, align deliverables with organizational goals, and ensure client satisfaction at each project phase.
- Managed asset acquisition, including vendor relations and budget tracking for a dedicated project account.
- Implemented and enforced rigorous SCRUM methodologies, promoting agile best practices within the team.
- Prepared and presented detailed progress reports to stakeholders, ensuring transparent communication and alignment.
- Assigned tasks strategically based on team members' strengths and experience, maximizing productivity and professional development.
- Oversaw comprehensive project and sprint planning, including regular sprint reviews to continuously improve processes and outcomes.
- Development Director for an educational game to teach the Indigenous language to Indigenous children in the Cape Breton, NS area.

Other Academic Project Experience

- Developed apps for spatial analysis and supply management tailored to construction and project management needs.
- Contributed to team projects developing augmented reality and administrative apps for academic settings.

WORK EXPERIENCE

Park Rail, Halifax, Nova Scotia, May 2018 - January 2026

Aluminum Rail Supervisor/Foreman/Installer

- Collaborate with other project managers and foremen to enhance project communication and efficiency.
- Manage logistical aspects of aluminum and glass delivery, adhering to strict timelines, applicable municipal by-laws, regulations and codes.
- Ensured and enforced safety compliance at all times in accordance with applicable occupational health and safety regulations and company protocols.
- Perform preventative maintenance on equipment, improving operational availability.
- Oversee other installers practices and work for quality assurance, and best practices.

Walmart Canada, Halifax, Nova Scotia, September 2012 - September 2015

Loss Prevention Officer

- Monitored areas for security threats, effectively reducing incidents of theft.
- Trained new executives and security personnel on loss prevention strategies.
- Coordinated with law enforcement to ensure procedural compliance and effective handling of theft cases.

Blue Oceans, Halifax, Nova Scotia, September 2014 - November 2016

Customer Service Agent for CAA reporting and dispatching in south east Ontario

- Provided exceptional customer support as the first point of contact for CAA members experiencing automotive emergencies, including breakdowns and accidents.
- Accurately assessed and prioritized service requests by gathering detailed information from customers to determine the urgency and nature of each incident.
- Coordinate the dispatch of CAA and affiliated roadside assistance vehicles, ensuring efficient and timely response to client needs.
- Prioritized customer safety and well-being by maintaining clear communication, offering reassurance, and providing timely updates throughout service delivery.
- Processed a range of CAA transactions, including membership renewals, upgrades, new purchases, and cancellations, ensuring a seamless customer experience.
- Consistently met or exceeded service standards by understanding and addressing customer needs, resulting in high customer satisfaction and retention.

Canadian Armed Forces, Halifax, Nova Scotia, June 2009 - August 2012

Infantry

- Led tactical teams during combat training exercises, enhancing group coordination and strategic skills.
- Maintained rigorous physical and operational standards to ensure readiness and efficiency.

- Skills/learnings included:
 - Security & Intelligence Gathering (situational awareness and surveillance and reconnaissance)
 - Adaptability and problem-solving (crisis management, critical thinking)
 - Teamwork and collaboration (cooperation, respect for diversity)
 - Leadership skills (teamwork, decision making, communication)
 - Technical skills (focus specific)
 - Discipline and responsibility (military discipline, time management)
 - Civic engagement (community support, cultural sensitivity)

TECHNICAL SKILLS

- **Programming Languages:** Java, HTML/5, JavaScript, PHP, C/C#/C++, Flutter, Python, etc.
- **Frameworks/Tools:** Django, Unity, MySQL, Firebase, Next.js, etc.
- Experienced with server/client connectivity and communications, database management, and robotics.

SOFT SKILLS

- Strong leadership and teamwork capabilities
- Excellent communication and interpersonal skills
- Proven ability to manage multiple tasks and projects efficiently
- Quick learner with a robust analytical skill set

TRAINING/DESIGNATIONS/CERTIFICATIONS

- Member – Acadia First Nations
- Scrum and Agile project management methodologies
- Canadian Armed Forces - Advanced first aid and emergency response training
- Canadian Armed Forces - Basic Training, Soldier Qualifications, DP1(infantry training), DP2 Alpha(leadership/corporals training)
- WHMIS
- Offshore Rescue Certification

REFERENCES

Available upon request